

PROGRESS IN EQUIPMENT

One of the first orders of business was an evaluation of all available rolling stock. Out of 3000 passenger cars formerly in service, we're retaining only the 1100 best. The first of these cars, completely refurbished, will be on the tracks this fall. But this is only a start. Together with the Federal Railroad Administration Office of High Speed Ground Transportation — which pioneered the Metroliners and TurboTrains — we're studying the most effective innovations in new equipment.

BETTER AND FASTER PERSONAL SERVICES

Amtrak's short-range goals: Cleaner cars (we hear you out there). Good food. Well served. Reasonably priced.

Longer range goals: Faster reservations. Simplified ticketing procedures. The convenience of credit cards. The kind of changes that make it easier for you to go by train. And more places where you can make a reservation or plan a trip.

DEDICATED PERSONNEL

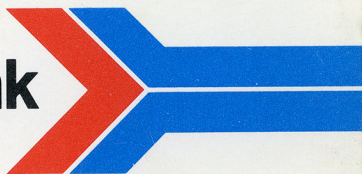
Amtrak people *want* to give you good service. Try them. Tell them what you want. And don't hesitate to make suggestions. Right now our passenger representatives are out riding trains just to listen to your comments and get your opinions.

AMTRAK AND YOU

A train is not a plane or a bus. But it has its own place in your life. From city center to city center it's usually the best way to go. It's predictable, comfortable and you can see the countryside.

Our aim is to serve you. Dependably and courteously, of course. But also with understanding. And vision. Count on us. There's no limit on how far we'll go to give you a better trip.

Amtrak



We're making the trains worth traveling again.

955 Pierre L'Enfant Plaza
Washington, D.C. 20024

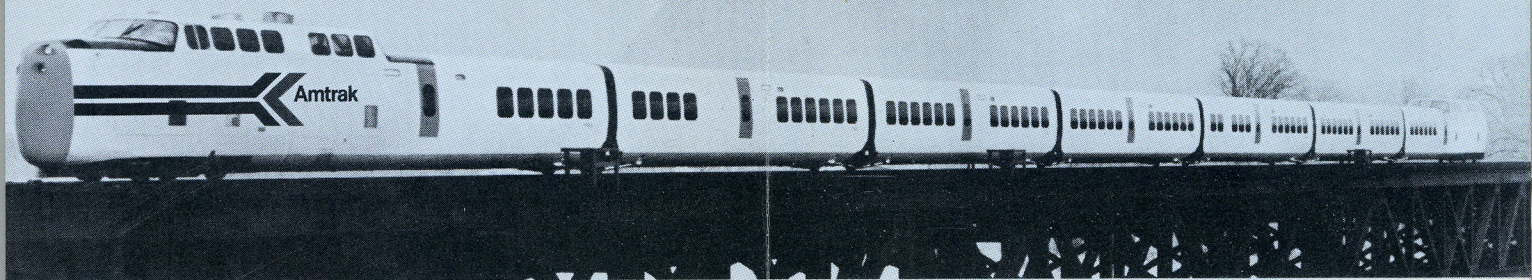
Amtrak

Amtrak

**WELCOME
TO
AMTRAK**

America's new passenger rail
system city to city . . .
coast to coast.

(Read on. Get to know us a little better.)



WHAT IS AMTRAK?

In October, 1970, President Nixon signed the Rail Passenger Service Act. This authorized the newly formed National Railroad Passenger Corporation, now known as Amtrak, to manage the country's basic inter-city rail network starting May 1, 1971. Amtrak's aim, in simple terms, "To make the trains worth traveling again."

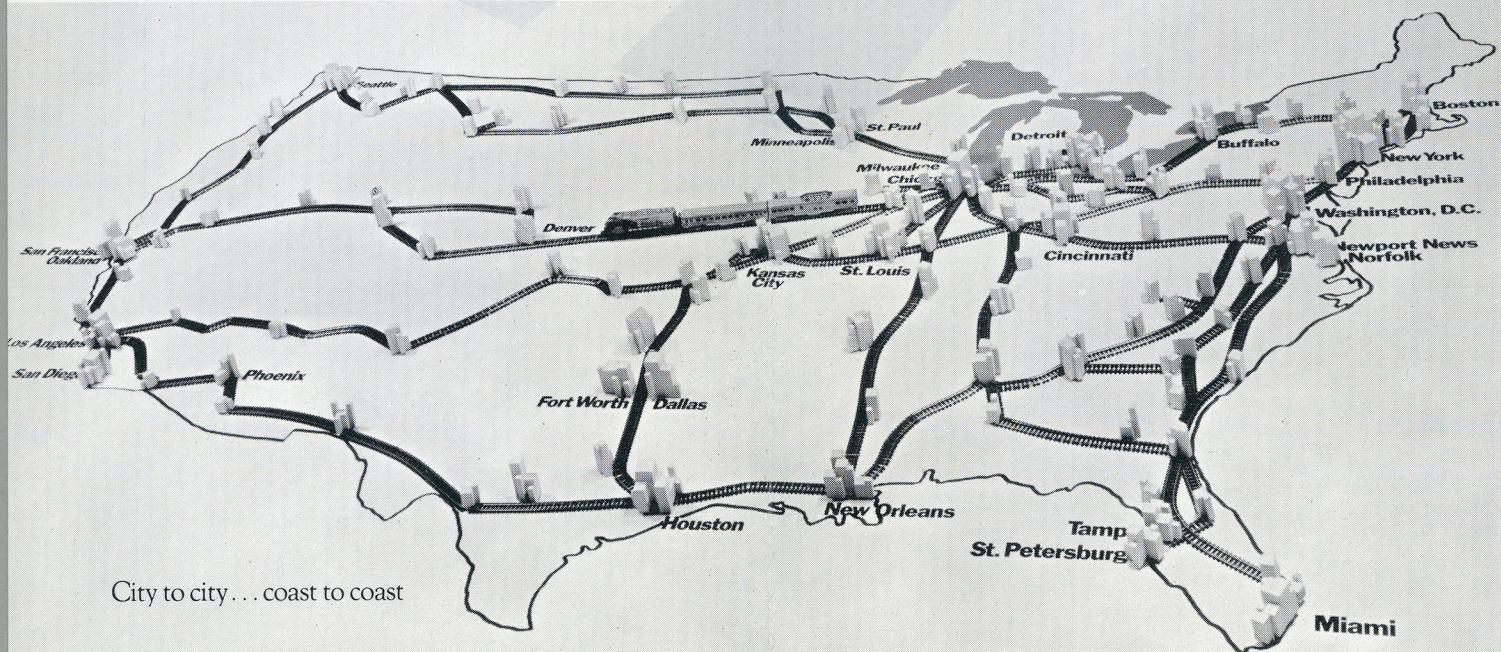
WHY WAS AMTRAK FORMED?

Since World War II, competition from other carriers had forced the reduction of inter-city trains in operation from six thousand to under four hundred. With a corresponding deterioration of equipment and service. Yet by the end of the century, with a hundred million people added to our population, we Americans will need a swift and efficient rail passenger system to balance other forms of transport.

Upgraded and modernized, the train has a very special capability for relieving inter-city traffic congestion. Particularly on short trips between densely populated urban centers where highways are so frequently choked. For medium and long-distance travel the train offers a uniquely comfortable and relaxed mode of transport.

A MONUMENTAL CHALLENGE

Currently Amtrak provides you with 1300 trains weekly over 20,000 miles of track to 340 cities in the U.S.A. Yet sheer size alone does not measure the extent of the challenge. In effect what Amtrak must also do is merge the services and overcome the obstacles of what had been 22 different passenger railroads, each with its own problems. So please be patient. It's going to take time.



City to city... coast to coast